




Pulse Release Notes – 15.06


Watershed Items

Watershed items are the most important changes in the release. They are indicated in the release notes by a gold star 

Financials

-  Linking purchase orders to sales orders

Client Portal

-  Client portal splash screens

Financials



Linking purchase orders to sales orders

We have made it possible to manually link purchase orders to sales orders. This can be done from either interface.

As before it is possible to link multiple PO's to SO's, but only one SO can be linked to a PO. In both instances you can enter the document number directly, or search for a client/supplier (as applicable) and choose from the available documents.

The screenshot shows a software interface with a top navigation bar containing 'Manage', 'Sales', 'Service', 'Provisioning', 'Projects', 'Financials', 'Reports', 'Tools', and 'Help'. A 'Sales Order Search' dialog box is open, featuring a 'Select' button and a search field labeled 'Search Clients'. The background shows a 'Sales Order' form with a 'Sales Order' field containing the value '1850'. A red arrow points from the 'Sales Order' field to the 'Sales Order Search' dialog box.

The screenshot shows a software interface with a top navigation bar containing 'Manage', 'Sales', 'Service', 'Provisioning', 'Projects', 'Financials', 'Reports', 'Tools', and 'Help'. A 'Purchase Order Search' dialog box is open, featuring a 'Select' button and a search field labeled 'Search Suppliers'. The background shows a 'Purchase Order' form with a 'Supplier' field. A red arrow points from the 'Supplier' field to the 'Purchase Order Search' dialog box.

Client Portal



Client Portal Splash Screens

The client portal has been enhanced to include splash screens. You can set up conversations for different client categories, so that campaigns are only displayed to the relevant customers.

Get your graphic designers to produce a quality splash graphic and let Pulse display it to your users on login.

The screenshot shows a web-based configuration interface for a 'Client Portal Splash Screen'. The interface is titled 'Client Portal Splash Screen' and features a sidebar on the left with navigation options like 'Home', 'View Tickets', 'New Tickets', 'Ref No', 'Search', 'My Details', 'Reports', 'Invoice(s)', and 'Statements'. The main content area displays a preview of the splash screen with the following text:

New Client Portal Splash Screen Now Available

Pulse version 15.06 is available for evaluation, and it brings the new Client Portal Splash. Use this to functionality to communicate important news with your customers when they log into your client portal.

Our HTML editor allows you to format text and display images. You can include links to documentation stored on your website, and mailto: links for easy email to your service and sales desks or other recipients.

Choose to display it to all your clients, or only a certain subset. For instance, the splash screen you are viewing is displaying for all clients in the United Kingdom and South Africa, but future communications relating to server maintenance in one region would display it only to users in that region.

At the bottom of the configuration area, there are input fields for 'Client Portal Splash Screen', a dropdown menu for 'Announcement', and a date/time selector set to '11 Jun 2015 08:30'. A 'Logout' link is visible in the top right corner of the interface.

Core

Incremental improvements

Version 15.06 brings a number of incremental usability and reliability improvements. We have also increased our remote monitoring capabilities to further enhance our ability to rapidly resolve any issues with your installation.